

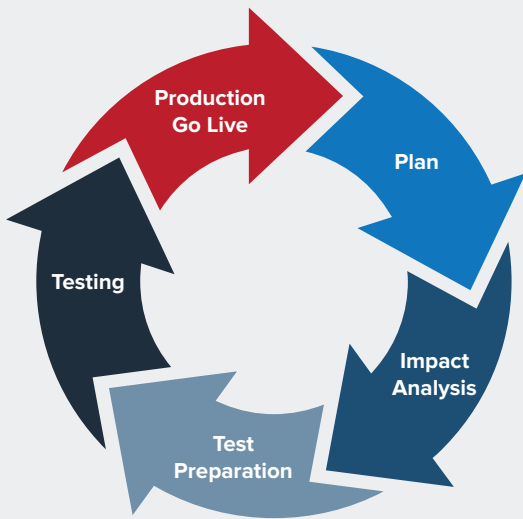
Release Management



Maximize efficiency and minimize interruption by utilizing Apps Associates Release Management Services for Oracle's quarterly and monthly updates.

Through Release Management, Oracle updates are planned, analyzed, tested, and supported using a full lifecycle approach.

The proactive approach includes full planning of the event with the customer accompanied with a review of the analysis to determine which optional features or functionality may need to be enabled. Test scripts are revised and updated based on the needs of the customer's environment and processes. Testing is completed by Apps Associates followed by a report of testing results.



Plan

- Schedule Release Activities
- Refresh Prod to Test Refresh
- Develop Project Plan with Customer, including Pre and Post Steps

Impact Analysis

- Present Release Feature Summary to educate Customer on new functionality
- Customer decides which new "optional" features to enable / test

Test Preparation

- Revise Customer test scripts based on features / functionality enabled in the new release
- Configure and stage automated testing tool

Testing

- Managed Services team performs initial testing based on test scripts, manages Oracle SR's (if any)
- Managed Services team provides updated test results to Customer
- Customer team performs final testing prior to promotion to Production

Production Go Live

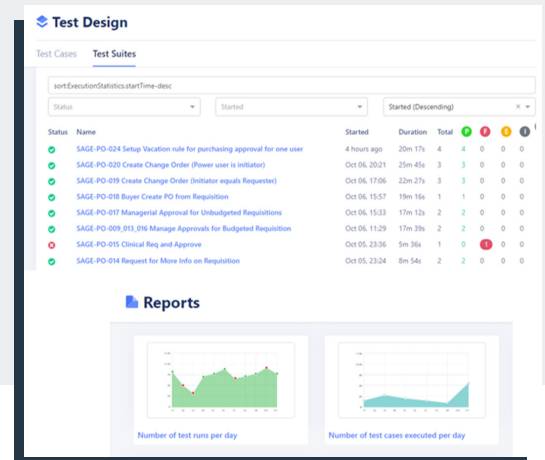
- Go Live Support / Ongoing Managed Services

Release Management includes an automated testing tool used by Apps Associates for quick regression testing. The automated tool maintains a small window required for testing and more time for completing other tasks in preparation for migration to production.

Features:

- Run and debug test cases/test suites using multiple configurations and datasets
- Advanced logging, debug data, and screenshots
- Customizable execution workflow to notify, submit bugs and process execution results
- Intelligent reports, ready-made dashboards, metrics

Apps Associates has created effective Release Management Services to ensure you know what is working well, what could be improved and making sure you accelerate time to value. Our Release Management Services help you lower your risk, plan and schedule releases in a timely manner and efficiently manage the release process.



About Apps Associates

Apps Associates is an enterprise application services leader with a customer first focus. Apps Associates has more than two decades of experience helping organizations innovate through digital transformation initiatives. Customers such as Brooks Automation, Hologic Inc., Edwards Vacuum, and Take Two Interactive Software turn to Apps Associates for strategic counsel, system integration and the services required to solve their most complex business challenges - utilizing experience in analytics, application modernization, process automation, digital systems, technology and operations.

To learn more about how Apps Associates can help you align your business with the right technology, visit: www.appsassociates.com, or follow Apps Associates on social media on [Twitter](#) and [LinkedIn](#).

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