

# AppsDetect: End-to-End Monitoring for Oracle & Salesforce Cloud



In today's business environment, very few organizations can function without a multitude of software applications. To ensure continued uptime and sustainable growth, end to end application monitoring is a must. To keep things running smoothly you need to respond fast, but how do you do that when your application footprint runs on a highly distributed model with a lot of underlying complexity?

Most organizations, in a best-case scenario, are able to monitor infrastructure with one tool, integrations with another tool and applications with another tool. This fragmentation allows for delays, errors, and overall inefficiencies. The ideal solution is a comprehensive view of all the components that make your environment operational: infrastructure, integrations, applications and business processes. That is the goal of AppsDetect.

AppsDetect will act as the sentinel to your back-end processes providing full visibility to all tech stack layers and conveying how they relate to your business processes.



AppsDetect is built on a set of noninvasive monitoring transactions based on Rest APIs queries which will trigger alerts, depending on your specific applications definitions, to be assigned & resolved by your Managed Services team. For example: if your integration with a payroll services provider errs out, this failure will automatically trigger a critical alert which will log, without user intervention, a ticket within Apps Associates' incidents' system. This ticket is then assigned, along with the detailed information of the failure, to the Managed Services team who will work on a solution to the issue. Time is of the essence when critical errors arise and the faster we react, the less impactful errors are to the end users and ultimately to your customers. Our goal is to be proactive, not reactive.

## Our typical configuration includes:



### Monitoring your PaaS & SaaS infrastructure

By monitoring infrastructure resources, you can identify and resolve spikes & issues before they create an outage. AppsDetect monitors your servers & virtual machines, storage, memory and database performance.



## Monitoring Cloud Integration processes

The nature of integration processes are to be backend jobs, that in itself assumes lack of visibility to them. Our focus on the health of these processes ensures that your 3<sup>rd</sup> party transactions are always flowing or are remediated as needed when they stop running.

AppsDetect monitors URLs, Aborted Interfaces, Interfaces ending with errors, Long Running Processes.



## Monitoring Enterprise Scheduled Jobs (ESS)

By timely monitoring the status of scheduled jobs we can avoid larger issues downstream that may require more costly and complex solutions. For example: If an account payable job fails and you end up not paying vendors on time, that may generate late fees that could have been avoided. Likewise, an error in your invoice generation job will create revenue leaks and month end closure delays.

AppsDetect monitors Job Status, Aborted jobs, Jobs ending with errors, Long Running jobs.



## Monitoring by Business Flows

AppsDetect offers visibility of the health of your environment by business flow: Order to Cash, Procure to Pay, Record to Report, etc. Business users can identify any alerts within a business flow and drill down to view the details down to ticket number. Apps Associates will tailor the AppsDetect dashboards to your processes and business.

The ability to detect issues and resolve problems with applications before they impact productivity is at the heart of our AppsDetect solution. As we gather data on your environment, our tool will be able to apply predictive analytics that will help us fine tune the automated alerts to become more efficient & proactive in nature. Comprehensive and effective monitoring prevents a host of issues that can potentially disrupt your business and cause revenue losses.

By combining AppsDetect with our robust Managed Services solution we'll be able to respond to any critical issues in your environment swiftly and transparently, giving you peace of mind and ensuring a positive end user experience.

Ready to learn more? [Visit us online.](#)

## Our Strategic Partners

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## About Apps Associates

Apps Associates is a premier enterprise applications and technology advisor, counseling and executing across every stage of the enterprise transformation journey—not just the destination. For more than two decades, Apps Associates has closely collaborated with decision makers across nearly every industry, offering end-to-end integration, modernization, and cloud migration services. By helping to break down the silos within today's most complex business challenges, Apps Associates is unlocking solutions and efficiencies that scale into future opportunities.

To learn more about how Apps Associates can help you align your business with the right technology, visit: [www.appsassociates.com](http://www.appsassociates.com), or follow Apps Associates on social media on [Twitter](#) and [LinkedIn](#).

