AppsAccelerate for Oracle SCM: Interactive Response Technology (IRT)



The AppsAccelerate for Oracle SCM: Interactive Response Technology (IRT) solution integrates Oracle SCM with IRT systems to streamline and automate the management of shipments, order generation and confirmations, as well as logistical data for clinical supply organizations supporting clinical trials. This solution allows for seamless communication between depots leveraging Oracle and IRT's, improving order expediency and accuracy, shipment tracking, and overall supply chain visibility.

Key Specifications



Platform Compatibility

Optimized for Oracle SCM, enabling seamless integration with IRT systems to manage order generation, shipment tracking, and logistical data.



Real-Time Data Exchange

Facilitates real-time communication between depot facilities and IRT systems, ensuring up-to-date logistical information is accessible throughout the supply chain.



Customizable Integration

Configurable to meet the unique requirements of various life sciences and manufacturing industries, including handling serialized and non-serialized product data.

Key Benefits

1. Efficiency & Automation:

Automated Order Generation: Automatically generates orders in the depot system when triggered by the IRT, reducing manual intervention and improving order accuracy.

Seamless Shipment Tracking: Tracks shipments in real time, with shipment details such as lot data, serial numbers, tracking numbers, and delivery confirmations integrated into both depot and IRT systems.

2. Integration & Flexibility:

Full Integration with Oracle SCM: Extends Oracle SCM's functionalities to integrate with IRT systems, providing a unified platform for managing order processing, shipment tracking, and error handling.

Customizable for Serialized and Non-Serialized Products: Supports handling of serialized and non-serialized data, accommodating diverse product types and shipment workflows.

3. Cost Efficiency & Scalability:

Reduced Manual Error: Automates error handling during order generation and shipment processing, reducing delays and costly mistakes.

Scalable Solution: Supports depot-to-site and depot-to-depot transfers, offering flexibility to grow with your business and adapt to increasing operational complexity.

How It Works

1. Order Generation:

The IRT triggers the generation of orders sending an EDI like message to the depot system, providing detailed protocol and destination information, shipment contents, and logistical data such as courier and tracking information.

2. Shipment Dispatch:

Once the shipment leaves the depot facility, Oracle sends logistical data to the IRT system, including courier information, tracking numbers, lot details, serial information.

3. Error Handling:

The solution includes robust error-handling mechanisms to manage discrepancies during order generation or shipment processing, ensuring a smooth and uninterrupted workflow.

4. Custom Configurations:

Configurations are tailored to meet industry-specific requirements, including handling differences between serialized and non-serialized products and supporting both depot-to-site and depot-to-depot shipments.

Frequently Asked Questions (FAQs)

What problem does the IRT solution address?

The solution automates the order generation and shipment tracking process, resolving inefficiencies caused by manual data entry and communication errors between IRT and depot systems.

Can the solution handle serialized and non-serialized products?

Yes, the solution is flexible enough to handle both serialized and non-serialized product data, making it suitable for a wide range of industries and shipment types.

Is the solution customizable?

Absolutely. The solution offers extensive customization options to fit the specific needs of life sciences companies and other industries using IRT systems.

Optimize your supply chain processes with **AppsAccelerate for Oracle SCM: Interactive Response Technology**. <u>Contact us</u> to learn how we can tailor our solution to meet your business needs.



About Apps Associates

Apps Associates is a premier enterprise applications and technology advisor, counseling and executing across every stage of the enterprise transformation journey—not just the destination. For more than two decades, Apps Associates has closely collaborated with decision makers across nearly every industry, offering end-to-end integration, modernization, and cloud migration services. By helping to break down the silos within today's most complex business challenges, Apps Associates is unlocking solutions and efficiencies that scale into future opportunities.

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